

The meaning of quality within Regal

We are focused on quality in everything we do. In all activities from the procurement of goods and services, thru the development of a value adding solution and production of products and systems to delivery to customer. Communication and customer service are performed in an active, responsible and dedicated way to fulfill everyone's expectations. Every delivery from Regal shall act as a recommendation for future business.

Quality policy

Regal makes everyday easier for everyone who works with automation. We offer automation solutions within motor and drive systems, and sensor systems to industrial companies. Our goal is long term relationships based on high competence and trust.

Regals quality policy reflects our business plan and connects to our goal to satisfy customer requirements and expectations, as well as being an appreciated partner to our suppliers.

The quality policy covers all business processes and all work tasks from first customer contact to delivery of product or service, and aftermarket support.

Regals quality management shall in a natural way engage all employees and partners.

The management system shall be comprehensible and be used as a daily tool to govern and lead the business towards exceeding customers and government requirements and expectations.

We shall measure and evaluate our business processes for continuous improvement and conduct our business in a productive and rational fashion.

Customers, partners and governments documented requirements and expectations shall be in focus in our daily quality management.

All employees have responsibility for their part of the business process.

All employees shall have appropriate training and education for their responsibilities and be a part of the company training program.

All work instructions used in production and in administrative tasks shall be documented in a comprehensible manner.